



CASE STUDY

Project name: Henley Town Centre Regeneration
Client: Oxford County Council
Contractor: Isis Accord (previously Enterprise PLC)
Site: Bedford Town Centre
Project: Bell & Duke Streets - Henley Town Centre
Product/s used: Qseal
Date: Nov 2007 to Feb 2008



Problem:

Henley is a historic Thames river centred town in Oxfordshire that attracts a great deal of tourism much of which is centred around the Henley Regatta. Two town centre streets had been relaid with Yorkstone Paving which unfortunately had been completed some 4 to 10 weeks prior.

Soiling was clearly evident already and there was a surfeit of jointing material on the high quality paving .

Henley on Thames is London Mayor Boris Johnson's constituency and expectations were high with avoidance of gum deposits a particular problem. However these expectations had to be tempered by the need to make cleaning a cost effective process in the future.

There was great concern as to any potential for degradation of the new surface coloration and in addition remedial operations had to be carefully managed to avoid any outside of normal day time hours work related noise.

Finally, the narrowness of the affected streets made it essential not to create any sort of ongoing risk to pedestrians.

Solution:

QSS were contracted and they deep cleaned with rotary high pressure washers. QSS provided prenotification of work hours and impacts to all residents likely to be affected.

QSS did initially still have a few people complaining. One did stop work, but was placated, by QSS repositioning the cleaning machines using with extra long hoses and noise shielding. To reduce the number of shifts by 30% , washing, drying and impregnating was undertaken simultaneously on each shift.

Once cleaned and all excess jointing compound removed QSS applied QShield impregnation material.

Benefits:

- Gum resistance was improved by 60%
- Easier cleaning was provided which benefited the maintenance team.
- Lower whole life cost was clearly evident
- Bright vibrant colours in the paving were once again highlighted